



Refund Policy

Services: Individual services and packaged services are final sale. By purchasing a packaged service, you are agreeing to the terms and conditions of the package purchase, as stated below. If there is an issue with a package purchase or you are not 100% satisfied with the treatments before the package is completed, we may put the credit towards a different treatment of the same nature (i.e.aesthetics treatments vs. injectables).

Terms & Conditions of package purchase:

- I understand to receive the prepaid discount the package needs to be paid in full prior to any treatment.
- I understand package purchases are non-refundable
- I understand package purchased treatments will be completed within one year
- Any unused portion of a package may be eligible for credit towards other procedures [within the year that the package is valid].
- All deposits for an Active FX treatment are non-refundable.
- Any other missed appointments without a 24hour notice will result in a \$50 debit against my account.

Products: All products are final sale. However, we may offer a full refund ONLY in the event of an adverse or allergic reaction. If such an event occurs, please call the office and we will work out a solution as soon as possible.

Gift certificates: All gift certificates are final sale.

Account balances: Account balances are non-refundable, but may be used towards any individual service or packaged service within the calendar year that the balance was put on the account.